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**Who's Who** in Jordan's Information and Communication Technology (ICT) 2025

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## ESKADENIA Software

ESKADENIA Software is a global software enterprise with more than 25 years of transcendence in creating best-in-class business systems that accelerate digital transformation. The company specializes in providing high-quality software with the scalability and flexibility to support progressive business growth.

ESKADENIA Software is a customer-focused company that aids and promotes companies through the use of highly successful IT strategies, solutions, and technologies.

With a dedicated team of around 300 skilled professionals, ESKADENIA has expanded its services to clients in more than 25 countries across diverse sectors, including Telecom, Insurance, Education, Healthcare, Internet, Enterprise, and Cloud systems. Renowned for its commitment to innovation and quality, the company has achieved sustainable operational excellence as a CMMI 5 certification holder and a three-time ME NA award winner.

Continuing to set industry benchmarks in the IT industry, ESKA Cloud is a state-of-the-art platform designed to meet the evolving needs of modern businesses. Combining advanced technology with unparalleled flexibility, ESKA Cloud delivers innovative solutions. Featuring three core systems—ESKA® Clinics, ESKA® Academia, and ESKA® IDBARA—the platform empowers organizations to streamline operations and excel in a digital-first world.

ESKADENIA has offices in Jordan, UAE, and Sweden along with customers and channel partners in Asia, Europe, and Africa. Housing around 300 professionals with diverse industry backgrounds, around 85% of whom actively work in Research and Development, the company is an IT powerhouse that is known to be a central digitalization pioneer in the markets it serves.

ESKADENIA recognizes that its competitive value is not only in guiding its customers to survival but also in assisting them to attain and sustain market leadership. As a result, the company strives to create new, effective, and differentiated software solutions in collaboration with them.


What sets ESKADENIA apart is its well-verified quality systems, long diverse references, competitive total cost of ownership, direct customer access to management, quick response to customer needs, quality-focused support services, robust project management methodology, cutting-edge systems, exquisite user experience, latest technologies, on-premise or cloud database agnostic solutions, dynamic reports and dashboards, and its advanced analytics and BI.


The company's commitment to excellence and innovation ensures that it consistently delivers top-tier solutions tailored to its clients' needs.


Regarding standards and quality, every project is monitored for quality by following the appropriate standards and regulations. It is the goal of the ESKADENIA quality management system to guarantee that items are delivered on time and at the specified quality level. Projects adhere to a pre-determined methodology. There are a number of practices that must be followed by all projects as part of the ESKADENIA process. These practices include project management and configuration management as well as requirement management.

**ESKADENIA**  
SOFTWARE

**KEY STAFF**

  
Nael Salah  
Managing Director & Founder

  
Doha Abdelkhalq  
Managing Partner & Co-Founder

  
Jamil Salah  
General Manager (EMEA & Sweden)

**FACTS**

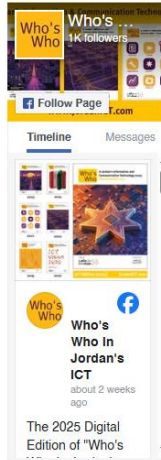
Establishment Year: 2000  
Number of Staff: Around 300

**MARKETS**

Europe, Middle East, and Africa (EMEA).

**SERVICES**

- Project Management
- Consultation Services
- System Implementation
- System Integration
- Training Services
- Data Migration
- Technical Support
- System Maintenance
- Hosting Services
- Cloud Systems



#### MAIN PRODUCTS

- Telecom BSS/OSS Systems
- Insurance Management Systems
- Enterprise Software Systems
- CRM and Customer Management
- Education Management Systems
- Healthcare Management Systems
- Business Intelligence/Analytics
- Web Portals and Mobile Apps
- Cloud Systems

#### THE ESKADENIA TEAM



#### CERTIFICATIONS



#### CUSTOMERS

Insurance & Reinsurance Company LLC., GIG Jordan, Al Jazira Takaful, Ammon Applied University College, Medlabs Consultancy Group, Shiekan Insurance & Re-Insurance Co. LTD, Rosary Schools, Al Rajhi Takaful, Qatrana Cement, RAS Al Khaimah Insurance (RAK), Izzat Marji Group, British International Academy, Egyptian Arab Land Bank, Zalatimo Brother for Sweets.

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